

To  
The Zonal Manager,  
Eastern Railways  
Kolkata-700014.

Sub: Complaining against the late  
running of trains

Sir,

With humble submission I, the undersigned, beg of you to state the late running of the trains in the Eastern Railways is a common problem. The problem is so acute that there is a need of your urgent attention to the fact.

Railways are called 'the backbone' of our country. 95% people of the whole country travel by trains. In our state the picture is the same. Of those who travel by trains are mostly commuters. These are office goers, school and college students, the hawkers, the businessmen in large numbers. They are the worst sufferers by the late running of the trains. They can't reach their places at right time. For that they face punishment or loss almost regularly. Millions of people travel by trains to go on tours. They also suffer a lot for the disruptive services of the trains. This regular problem raises the question on the responsibility of the officials of the Eastern Railways.

I, therefore, would like to draw your attention to the fact and pray to your kindness to make a permanent solution to this problem.

Thanking,

Date- 12.10.18.  
Burdwan.

Yours faithfully,  
Rohit Das